

# INTEGRATED MANAGEMENT POLICY

This IMS policy statement demonstrates the commitment of **T&P CONSULTING** given to quality and information security assurance and the efforts being made to comply with best professional management consulting practice. The objective of the T&P's IMS is to provide framework for delivering professional service with the highest quality standards.

T&P has implemented and maintains an Integrated management system consisted of Quality and Information Security management system, that meets the requirement of and is certified to ISO 9001 and ISO 27001.

The scope of this policy applies to all of T&P operations including ***the provision of consultancy, research and development, project management and training services for implementation of:***

- ***Strategic planning and organizational development***
- ***IT Governance (privacy, risk, security and continuity)***
- ***Innovation management and***
- ***Integrated Management Systems***

Our policy for maintaining the T&P Integrated Management System (IMS) is based on the principles of measuring and planning for continual improvement in the areas of quality and information security management performance. T&P is committed to:

- Offering **superior consulting services** that will add value to clients, exceed client expectations and will positively impact the clients and the community
- Striving to **excellence in delivering services** which satisfy the necessities and expectations of our customers regarding quality, reliability, innovative approach and adequate market price;
- Maintaining **good and profitable business relationships** with our clients, subcontractors, suppliers and other interested parties;
- **Continual education and training** of our employees for improving consultants' professional and social competences guaranteeing high customer satisfaction;
- Endeavoring for a **work environment** that values diversity of thought and experience, fosters mutual trust, rewards vision, insight and energy;
- Enforces and abides by management consulting **ethical principles**;
- Ensuring that information security decisions and investments are based on **risk assessments** of all relevant assets, processes and services;
- Minimizing the undesirable business impact of risks and dealing effectively with security and operational incidents; ensuring continuity and availability, and ensuring ongoing ability of T&P to meet contracted commitments through appropriate **Business Continuity**;
- **Complying** with all applicable quality and information security management **statutory legislation and with any other regulatory**, customer or third party requirements to which the company subscribes;
- Continually improving the company's **impact on the environment** and preventing pollution.

31.10.2019

Date

  
Jasmina Trajkovski,  
Managing Director

