

Evaluation form

Respected Client this feedback is important to us for our further improvement and for the development of the T&P Consultants' Team. That is why we're asking you personally to complete this short evaluation form and provide your honest opinions regarding our work. Please send us your post assignment assessment at info@tpconsulting.com.mk.

Company	Crisis Management Center		
Project	“Consultancy services for Desk Review of existing legislation and relevant planning documents concerning Crisis Management System”		
Contract period:	From: September 2008	To: December 2008	
Reviewer:	Project Coordinator from CMC, Mr. Stevko Stefanoski		
Scope of the project:	The objective of the assignment is to conduct an in-depth systematic analysis/review of the existing legislation concerning crisis management and of respective institutional framework of the crisis management system in the country.		

Please provide a short description of the duties responsibilities and/or roles the consultant company fulfilled for your organization:

- Review the existing legislation and relevant planning documents in order to determine the consistency of the loop of responsibilities and applicability/enforcement of the enactments, terminology used, and to identify gaps, overlaps of responsibilities among the key players in the crisis management system and “blank spots”
- Review the shortcomings related to the normative, institutional and actual coverage of the civil risks and hazards, as well as accidents and disasters, on national and local level, in all their phases (prevention, early warning, response and recovery) and domains (normative, organizational, functional, personnel, technical, financial), including the supervision and sanction of the shortcomings;
- Assess the responsiveness of the legal framework for crisis management in the country to specific gender and vulnerable groups needs and issues;
- Assess the adequacy of the existing legislation for crisis management to the respective EU Directives and ratified international conventions and treaties;
- Identify channels of information amongst the stakeholders, their responsibilities, dependencies and competencies;
- Recommend systematic unification of the terminology used;
- Recommend measures and actions for improvement of the responsiveness of the legal framework for crisis management in the country to specific gender and vulnerable groups needs and issues;
- Identify of sources, types and intensity of civil risks and hazards that are generating in the country and their linkage with the relevant institutions/organizations.
- Present the findings to the UNDP senior management and CMC management, Steering Committee members, programmes and project personnel of the national partners and argument its validity and relevance.

Ratings:

5-Superior 4-Satisfactory plus 3-Satisfactory 2-Satisfactory minus 1-Unsatisfactory N-Not Applicable

Using the system above, please rate your satisfaction of the following:

The work performed	N 1 2 3 4 5
The job/project results	N 1 2 3 4 5
Explanations of technical subject matter	N 1 2 3 4 5
The written materials provided (contracts, documentation, etc.)	N 1 2 3 4 5
The status updates for the project	N 1 2 3 4 5
The consultants' ability to work with your employees/beneficiaries	N 1 2 3 4 5

Ratings: 4-Strongly Agree 3-Agree 2-Disagree 1-Strongly Disagree N-Not Applicable

Using the system above, please tell us how strongly you agree or disagree with these statements:

T&P Consulting delivers work on time.	N 1 2 3 4
T&P Consulting is consistent and reliable.	N 1 2 3 4
T&P Consulting met my budgetary expectations.	N 1 2 3 4
T&P Consulting listens to my concerns.	N 1 2 3 4
I would hire this T&P Consulting again.	N 1 2 3 4
I would recommend T&P Consulting to others.	N 1 2 3 4

If you responded with a 2 (disagree) or 1 (strongly disagree) for any question please tell us more about your experience:

Signature: _____

Date 31.08.2009

Mr. Stevko Stefanoski,
 Head of department for analytics,
 assessment and strategic planning